

RULES AND CONDITIONS OF CARRIAGE

The following rules and conditions apply to all visitors and to the carriage of passengers on the Ground and Raised Level Tracks at the Malden and District Society of Model Engineers Limited.

It is a condition of being granted access to the site that these rules and conditions shall apply and that the visitor familiarises themselves with these conditions. If the visitor declines to accept these conditions, then the visitor should leave the site directly. A visitor who travels on a train may only do so upon having accepted these rules and conditions.

On designated public passenger carrying days all passengers must obtain a ticket in advance as issued by the ticket office. Tickets are valid on the day for which they are issued and are not transferable between passengers.

Tickets may be refunded in the event that the Society is unable to operate a normal service for more than 2 hours in any session, or if the visitor has purchased tickets and finds that these terms and conditions are not acceptable. In order for a refund to be made, the passenger must complete a refund claim. Upon acceptance of the claim, the refund will be paid by cheque by the Society's treasurer. Cash refunds will not be made on-site.

In the event of payment being proffered by way of a cheque that is not honoured upon presentation, the issuer of the cheque shall be liable for Society's direct and consequential losses arising from that failure to be honoured.

Adults shall be liable for proper control of minors they have introduced to the site and for the actions of said minors.

Visitors may not walk along tracks, or enter working and steaming areas unless under the supervision of an authorised Member of the Society. When in such areas, the visitor shall be subject to the requirements of the Society's Operating Rulebook.

Visitors should not touch or interfere with any item of trackwork, ballast, signalling, lineside furniture, locomotive, or rolling stock, (save for the normal use of passenger vehicles).

Safety notices and guidelines shall be complied with at all times.

It is the nature of coal fired steam locomotives that they emit smoke and smuts containing oil, ash and small cinders in the same way as their full size counterparts. These may be hot. The marks made by these smuts on clothing are often impossible to remove. The smuts may sting and irritate if they land on skin or get in ones eyes. Very young children may become distressed if this occurs. Passengers should wear appropriate clothing and eye protection. Visitors with delicate skin or clothing, or who do not have adequate eye protection, or who are supervising young children must consider the advisability of travel on steam hauled trains.

The Society has the right to remove from a train and/or expel from the site, without refund of any tickets any person whose behaviour is, in the Society's opinion, likely to cause nuisance, injury, or risk to themselves or others.

Any breach, by the visitor of these rules and conditions shall render the visitor liable for any consequential injuries to themselves and others.

Any complaint against the Society must be recorded either in the Accident Book or logged on a Customer Comments or Claim Form as appropriate and handed in to the Duty Officer on the day of the incident that was the cause of the complaint.

In the event of any dispute, the matter shall be referred to the Duty Officer at the time.

In the event that matters outside the control of either party prevent that party from fulfilling its obligations under these conditions at the due time, then the necessary actions may be undertaken at a later date provided such action are taken directly those obstructions cease.

Nothing in the above shall be construed so as to reduce either party's liability in the event of negligence